



SkillSprout Privacy Policy

Last Updated on 9th August 2025

Introduction

- At SkillSprout, protecting the privacy and security of our students and their families is a core priority.
- We are committed to handling your information responsibly, transparently, and in accordance with our educational mission.

Information We Collect

We collect the following types of information during registration, program participation, and support:

- Personal Details: Student name, date of birth, gender, class/grade, school name, city/state.
- Parent/Guardian Details: Name, contact number, email address.
- Contact Information: Student email, parent/guardian email, phone number(s), WhatsApp number.
- Enrollment Data: Selected course/package, preferred batch/slot, referral source, eligibility responses.
- System and Usage Data: Login activity, course progress, assignment submissions, project uploads, attendance.
- Communication: Emails, chat logs (via user support), feedback forms, and inquiry messages.

How We Use Your Information

We collect and use your information to:

- Register and enroll students for the appropriate course or package.
- Facilitate secure access to SkillSprout's learning platform, Google Classroom, and peer communities.
- Communicate class updates, reminders, study resources, and support via email, WhatsApp, or in-app notifications.
- Track learning progress, grade assignments, and generate personalized feedback.
- Improve the quality, safety, and effectiveness of our programs based on feedback and usage analytics.
- Provide parental updates and resolve support requests as needed.

How We Share Your Information

- SkillSprout never sells or rents personal information to third parties.
- We may share limited data with trusted service partners (e.g., Google for Google Classroom integration, WhatsApp for communication groups) strictly for enabling course delivery and student communications.
- All service providers are contractually bound to maintain data confidentiality and use information only for SkillSprout's purposes.
- Information may be shared in the event of legal requirements or to ensure the security and integrity of the platform.

Data Security

- Student and parent data are stored on secure servers with industry-standard encryption and access restrictions.
- Only authorized SkillSprout staff and instructors can access user data, subject to need-to-know and confidentiality agreements.
- Regular security checks and best practices are observed to prevent breaches and safeguard data.

Your Rights

- Students and parents/guardians can access, update, or correct their personal information at any time by contacting SkillSprout support.
- You may request deletion of your data or withdraw consent, subject to legal and educational obligations.
- For correction or removal requests, please email us at kanant9112000@gmail.com.

Policy Changes

- Any significant changes to our Privacy Policy will be communicated via email to registered users and published on our website with the date of revision.
- Continued use of SkillSprout following such changes constitutes acceptance of the new policy.

SkillSprout Terms & Conditions

Introduction

- By registering for or using SkillSprout's programs, platform, or services, you agree to abide by these Terms & Conditions.
- Please review these terms carefully; if you do not accept them, you must not enroll or participate.

User Eligibility

- SkillSprout courses are intended for students currently in grades 9, 10, 11, or 12, and for recent graduates/gap year students.
- Applicants under age 18 must have parental/guardian consent to enroll and participate.

Code of Conduct

- All participants must treat fellow students, instructors, and staff with respect.
- Harassment, bullying, hate speech, plagiarism, or any form of disruptive, unethical, or illegal behaviour will result in removal from courses and community groups.
- Sharing or uploading inappropriate, copyrighted, or harmful content is strictly prohibited.

Intellectual Property

- All SkillSprout curricula, course content, videos, resources, and documentation are the exclusive property of SkillSprout and/or its licensors.
- Materials may only be used for personal educational purposes—redistribution, copying, or external sharing (outside of allowed project showcases) is not permitted without written consent.

Payments and Refunds

- Course and package fees may be paid monthly or in full. Each new cycle's payment is due at the start of that period.
- New students are granted a 7-day free trial. If you opt out within this period, no payment is required.
- After the free trial, payments already made for each billing cycle are non-refundable. You may cancel your subscription any time before a new cycle begins; no further fees will be charged.
- Details of current pricing and payment processes appear on the Registration Page.

Disclaimer of Warranties

- SkillSprout provides all services "as is." We strive for platform uptime and error-free operation, but do not guarantee uninterrupted service or absolute accuracy/timeliness of all content.

Changes to Terms

- We may update these terms periodically to reflect process, feature, or regulatory changes.
- Important changes will be communicated to all registered users by email and/or platform notification at least 7 days prior to such changes taking effect.

Contact Us

- For any questions, clarifications, or concerns about these Terms & Conditions, contact: kanant9112000@gmail.com